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Personal Details

IT professional with wide exposure working with different technologies in web design, development and IT support.

I have completed a bachelor's degree in programming from Madrid University and a technical diploma in web design in London .

Self taught multiple programming languages to deliver high quality, bespoke websites.

I have excellent communication skills, comfortable working on projects as part of a team or individually.

I.T Skills

- Website Programming : HTML, CSS, Javascript, PHP, Flash
- Design: After Effects, Illustrator, Photoshop, Corel Draw, In design
- Troubleshooting LAN administration networking and web protocols.
- Microsoft office
- Programming :Visual Basic.net, C++
- Database development: SQL, MySQL, PL/SQL, Oracle
- Database reporting and maintenance
- Operating Systems:
 - Windows : 9x, 2000, Me, Xp, 2003,Vista
 - Linux-Unix : Red Hat 8
 - Mac Literate

Professional Experience

2014 April ó Present **Help Desk Support** for Lebara Mobile, London

- Responsible for support and troubleshooting of the Corporate server and network infrastructure
- Work on the trouble tickets raised by users and resolve them within reasonable timeframe.

2014 ó 2014 July **Creative designer** for The living room Agency, London

- Maintaining an expanding their websites.
- Producing logos, banners, flyers.

2013 Feb ó 2014 January **Creative designer** for Caramel Rock, London

- Maintaining an expanding their website (CMS platform) .
- Producing logos, banners, flyers.
- Describe products features and benefits to customers in trade fairs.



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designer for CROM Consultancy Ltd, London

designer for an expanding websites to a high standard during a period

of technological change.

- Integrate different social media platforms.

2011 ó Present **Freelancer Web designer**, London

- I work building comprehensive websites for multiple global clients incorporating dynamic images, flash integration, ecommerce functionality and different scripting languages. Addressing client's needs by adapting to changing requirements.
- Designer (Illustrator / Photoshop / In design)
- Programmer (HTML / CSS / JavaScript / PHP/ jQuery / Wordpress/Flash)
- Managing website hosting through Filezilla
- Performed website maintenance ensuring minimum downtime

2007 ó 2011 **IT specialist for Tecnocom**, Madrid

Maintenance of the national property registration database servicing requests from throughout Spain.

- IT support documenting issues and incidents.
- Describing Dell computers features and prices.
- Troubleshooting networking and web protocols.
- Weekly reporting to management.
- Daily collaboration meeting for issue resolution.
- Worked in a team of 40 people.
- First point of contact with the client
- Solving Oracle database and individual software issues.
- Programmer

Education

- PHP Programming, City University London (2014)
- Web designer course, BKH Academy (2012)
- Web designer course, Tower Hamlets (2011)
- Graphic designer course, Tower Hamlet (2011)
- Senior Technical Computer Applications, Fco de Quevedo, Mad (2008)
- High School Degree, Fco de Goya, Madrid (2004)
- Secondary Education, I.E.S. Filipenses (2003)

Languages

Spanish: Mother tongue

English: high level written and spoken

Advanced certificate by the University of Cambridge

Hobbies

- Drawing & Painting
- Graphic Design
- Sports (Football, Boxing, Climbing)